Presented by: Robert Bwana

Introduction

- Companies have global supply chains
- Extend to areas of low/poor governance
- At risk of unaware irresponsible production
CARPA Project

Foster dialogue around responsible production
Background/influences

- ICT4D
- Crowd Sourcing
- User-centred design
Development Approach

- Develop in cycles:
  - C1: May ‘18 – Mar ’19, Mali
  - C2: Mar ‘19 – Sept ’19, Rwanda
  - C3: Sept ‘19 – Mar ’20, Rwanda & DRC
  - C4: Mar ‘20 – Ongoing
Application Design Considerations

- Accessibility and localisation
- Moderation and validity of information
- User privacy vs convenience
Accessibility and localisation

- From Android app to PWA (C1)
- Language customisation
- Integration with alternative platforms (C4)
Moderation and validity of information

- Defined code of conduct
- Encourage the use of supporting documentation.

**Add additional information (optional)**

If you know additional information about the incident, please add it to your report. This helps to inform readers and makes the incident easier to find on CARPA.

This step is optional: to skip this step, press the "Submit" button in the bottom right.

- Add a violation type
  - No violation type selected yet
- No date/time period selected yet
  - Add the date or period the incident happened
- Add a location
  - No location entered yet
- Add attachments (photos, documents)
  - No attachments added yet
User privacy vs convenience

- Allow users to post using pseudonyms
- Change to token-based authentication (C2)

CARPA

Report new incident
Using this form you can add a new incident to CARPA. If you wish to contribute to the "Discussion" section of the incident.

<table>
<thead>
<tr>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please give your incident a title, which summarizes the incident</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please describe the incident, as detailed as possible</td>
</tr>
<tr>
<td>Post using your pseudonym (roro)</td>
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</table>
Discussion

- The inclusion of users in the design iterations proving beneficial.
- User-friendly authentication still evolving.
- Exploring offline functionality to allow memory-offloading
Thank you