





Mr. Meteo Providing Climate Information for the Unconnected

Francis Dittoh, Victor de Boer, Anna Bon, Wendelien Tuyp, André Baart







University for Development Studies Ghana

Information is vital for Sustainable Development



#AllConnectionsMatter



The Reasons

- Lack of Infrastructure
- Affordability
- Literacy
- Relevant Content

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Methodology



Research Question

- How can ICTs provide rural communities in developing countries with regular access to up-todate information, from the world wide web, peers or organizations?
 - Considering the level of infrastructure in these rural areas, what ICTs are feasible and what are the implications of the disruption that may result from the introduction of these technologies?
 - How can we technically influence affordability and financial sustainability of the system?
 - What are the methods of determining relevant information for these communities?
 - What measures can be taken to circumvent the issue of illiteracy in the delivery of information?
 - How can these systems be maintained and further developed within the local context?

Context Analysis and Needs Assessment

- An Interdisciplinary Approach
 - Contextual information from obtained from a collaborative workshops with experts, discussions with stakeholders, ...
- An adapted Living Labs Approach
 - End-user involvement in problem identification and subsequently in every step



Climate Change

- A recurring concern in the rural areas of Ghana
- Directly linked to several SDGs that pertain to the livelihoods of rural folk
- Relevant to the primary occupation of the target group; farming

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 000 HEALTH AND WELL BEING
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 CLEAN WATER TO AND SANITATION



Use-Case and Requirement Analysis



Feasibility and Sustainability Assessment



Development, Testing, Deployment



Kasadaka

The Kasadaka ("talking box" in a number of Ghanaian languages), enables the development and hosting of voicebased information services, targeted at low-resource communities



Evaluation

- End-User Perspective
 - ▶ Willing to use 100%
 - ▶ Willing to pay 90%
- Stakeholder Perspective

Inclined to scale-up; location, language, information type



Research Question - Recap

- How can ICTs provide rural communities in developing countries with regular access to up-todate information, from the world wide web, peers or organizations?
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 - How can we technically influence affordability and financial sustainability of the system?
 - What are the methods of determining relevant information for these communities?
 - What measures can be taken to circumvent the issue of illiteracy in the delivery of information?
 - How can these systems be maintained and further developed within the local context?

Conclusion

- Infrastructure
 - What is available; Mobile, Radio
- Affordability
 - Low-Cost Hardware, Open-Source Software, Financial Sustainability Improved by technical design
- Relevant Information
 - Adoption of these systems by the end-users can rely heavily on this; an iterative, adaptive and collaborative field research methodology with early involvement of end-users provides a great determinant of what information may be deemed relevant to rural communities

Literacy

The ready adoption of mobile telephony and the pre-existing oral-based communication culture informed the use of a voice-based system. The added value of utilizing local languages merged to circumvent the issue to illiteracy

Future

Dittoh F, et al,. 2020. Information Access for Low-Resource Environments. In Proceedings of the 3rd ACM SIGCAS Conference on Computing and Sustainable Societies (COMPASS '20). Association for Computing Machinery, New York, NY, USA, 325-326. DOI:https://doi.org/10.1145/3378393.3402506

