

# Artificial intelligence and privacy in Sub-Saharan Africa — A systematic literature review

Group 7

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## Abstract

**Background:** Artificial intelligence (AI) has been disrupting the developed world. In low- and middle-income countries (LMICs) such as those located in Sub-Saharan Africa (SSA), the literature promises a wide range of possible use cases. However, less is known about negative impacts specifically on citizens with regards to data protection and privacy of citizens in SSA.

**Aims:** This systematic literature review aims to provide a high-level view of the current research on Big Data collection and the negative implications of using Big Data and AI in SSA. Also, the current practices and policies to protect the privacy and data of citizens together with the concerning challenges are reviewed.

**Method:** The authors used search queries related to AI, SSA, and privacy to find relevant papers via VU LibSearch, Web of Science and Scopus. Additionally, articles referenced by experts were included.

**Results:** 21 Studies resulted from the search. The most mentioned type of data collected was data originating from mobile phones. Only around half of the included studies actively discussed negative impacts, and only three studies mentioned more than one principle or practice helping to protect the privacy and/or data protection of citizens in SSA. The majority of the discussion was around Big Data and the effects, rather than AI.

**Conclusion:** AI implementations could have negative impacts related to the privacy concerns of civilians partially due to data colonization of Western corporations. Guidelines such as FAIR Principles or Principles for Digital Development are well-supported by researchers but not yet widely adopted in SSA. More research into privacy- and context-aware AI is required in the future.

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**Keywords:** Artificial Intelligence, Sub-Saharan Africa, privacy, data protection, Big Data

# Introduction

## Motivation

Artificial Intelligence (AI) has gained traction around the developed world but is still in its infancy in low- and middle-income countries (LMIC) including those within Sub-Saharan Africa (SSA). The issue of AI is of particular interest because many view it as a powerful resource and those who possess it will hold the greatest power (Mialhe, 2018). AI within Africa is of interest because 7 out of 15 of the fastest-growing economies are in SSA (FocusEconomics, 2019).

A lot of data is being collected already by telecommunication companies and government ministries as well as various research and international development projects. The aim of this study is to explore which types of data are being collected on a large scale within SSA, which are, or could be input for AI applications. In regards to data protection and privacy of citizens of SSA countries, major risks and challenges arise due to the nature and scale of collection. This study also aims to scope out the extent of practices and policies used to constrain and regulate data collection and analysis within AI.

## AI, LMICs and privacy

AI, as an academic discipline, was founded over 50 years ago and has experienced a variety of definitions over this period. AI, in the scope of this research, is defined as “the study of devices that perceive their environment and define a course of action that will maximize its chance of achieving a given goal.” (Poole et al., 1998). Some examples of AI include advanced algorithms and artificial neural networks which can make predictions alike to human logical decision making on things such as creditworthiness (Nalubega, 2019) or housing prices (Abidoye, 2017). Another example is the use of drones or other kinds of intelligent robots (Nalubega, 2019), or applications which utilize deep learning, machine learning, natural language processing, and speech recognition (Reis & Melao, 2019). The term AI is often used to describe machine learning and vice versa (Andersen, 2019).

Privacy is a multifaceted concept. A possible definition is “...the collection and handling of personal data, i.e. information identifying a natural living person... This includes how such personal data is gathered, registered, stored, exploited, and disseminated” (Makulilo, 2016).

LMICs, defined using the 2019 thresholds from the World Bank, are classified as having a gross national income per capita below US\$3,995 (The World Bank, 2019).

SSA can be defined as the area lying south of the Sahara desert (United Nations, 2003). In regard to this research however, the decision was made to not include South Africa, as the country has experienced substantial growth in AI research (Ferrein & Meyer, 2012) and AI implementations.

## **Opportunities for AI in Sub-Saharan Africa**

Applications of AI systems in SSA have the ability to solve real-life problems and can be applied in multiple sectors of society. One example of its use within healthcare is the utilization of advanced classification techniques — a paper of Hao (2019) reports about the application of a machine-learning model that classifies 42 different types of cancer automatically. The successful prototype dramatically reduced the amount of work for human experts, who needed to classify the diseases manually before. Another application is in the agricultural domain, for example, a diagnostic tool for smartphones that helps farmers diagnosing viral crop diseases in Cassava plants (Dogo et al., 2019; Kao, 2019; Web Foundation, 2017).

Also, economical benefits may arise with the emergence of AI. Multiple recent studies examined how natural language processing and other AI-based technology could provide mobile banking services for those who have difficulties accessing or interacting with browser-based online banking systems (Dogo et al., 2019; Web Foundation, 2017).

Lastly, AI has the potential to address the problem of illiteracy in LMICs in Africa. Using automated translation and voice recognition systems, AI allows people to engage with governmental or public service provision interfaces (Web Foundation, 2017).

## **Method**

The methodology of this study is based on the guidelines for systematic literature reviews (Kitchenham, 2004).

## **Research question**

*RQ:* How could AI (AI) potentially impact Sub-Saharan Africa (SSA) with regards to data protection and privacy of citizens?

### **Sub-questions**

*RQ1:* Which type of data is collected or expected to be collected on a massive scale in SSA?

*RQ2:* What are the actual and potential negative impacts of Big Data in SSA?

*RQ3:* What are the current and proposed practices and policies used in SSA to protect the data and privacy of citizens?

*RQ4:* What are the challenges of current practices and policies?

## Search process

Multiple sources were used for the search process. For this study, only the databases of VU LibSearch, Scopus and Web of Science plus an expert's mentioned references have been used as described in Table 1.

| Data source         | Name of source | Date of search | Search property   |
|---------------------|----------------|----------------|---|
| Electronic database | VU LibSearch   | 14-11-2019     | Abstract  |
| Electronic database | Web of Science | 14-11-2019     | Topic:<br>Searches title, abstract, author keywords and keywords plus |
| Electronic database | Scopus         | 14-11-2019     | Article title, abstract, keywords                                     |
| Expert's references | Dr. Anna Bon   | Continuous     | -   |

**Table 1.** Data sources

The study only includes three databases—a study by Buchanan and Bryman (2009) has shown that reducing the number of databases causes a higher level of transparency and makes it easier to reproduce the results. The authors additionally searched four Information Communication Technology for Development (ICT4D) journals: Information Technology and Development, Information Technology and International Development, Electronic Journal of Information Systems in Developing Countries, and the Journal of Community Informatics. However, no results were returned, thus the journals were not included in the data sources.

## Search query

The aim of the search query is to filter through the articles available in the databases. Table 2 describes how the specific keywords were selected according to the concepts identified as highly important to answer the research questions. To compose the search terms and limit the scope of this data collection, the subsequent steps were used:

1. Identify concepts from the research question
2. Identify keywords related to the concept, as well as synonyms
3. Look up the validity of keywords in a few relevant papers
4. Group concepts with the boolean operator 'AND'
5. Link each concepts' keywords with 'OR'.

| Category | Concept                     | Keywords  |
|----------|-----------------------------|---|
| ICT      | Artificial Intelligence     | Artificial Intelligence<br>Data science<br>Machine learning<br>Big data |
| Location | Sub-Saharan Africa          | Africa<br>Developing country<br>Low- and middle-income country          |
| Subject  | Data protection and privacy | Privacy<br>Data protection<br>Regulation<br>Policy<br>Policies          |

**Table 2.** Search category, concepts, and keywords

All keywords have been merged with an ‘OR’ operator to include them in the search query. The operator ‘AND’ has been used to combine the keywords from different categories. This process resulted in the following search query:

(“Artificial Intelligence” OR “data science” OR “Big Data” OR “machine learning”)  
 AND  
 (“Africa” OR “developing country” OR “low- and middle-income country”)  
 AND  
 (“data protection” OR “privacy” OR “regulation” OR “policy” OR “policies”)

## Paper selection process

The quality of the papers was assessed based on a paper selection process, as described in the steps below:

1. *Identification:* The search query was entered into three data sources, according to the previous definition.
2. *Deduplication:* A deduplication was necessary due to duplicates in the Web of Science and Scopus. VU LibSearch has been the master data source to compare duplicates against.
3. *Screening:* The papers were divided among the authors and screened:
  - a. Each author read the title and abstract assigned papers and reviewed if the papers fitted the inclusion and exclusion criteria.
  - b. The papers were exported using Endnote and organized within a spreadsheet.
  - c. Another author confirmed or challenged the decision to avoid selection bias.

- d. Updated (exclusion) criteria to decrease the number of articles.
4. *Eligibility*: Evaluated the quality and relevance of the papers according to the quality assessment.
5. *Inclusion*: The remaining papers (n=21) which have met the inclusion criteria and quality assessment were analyzed in the data collection and analysis process.

A graphical overview of the search process is depicted in Figure 1.

## **Inclusion and exclusion criteria**

### **Inclusion area**

- Publication date between 01-01-2000 and 14-11-2019 (due to little or no development of ICT facilities in Africa before the year 2000 which could enable medium to large computations required for this study's topic)
- Literature must be a paper or book
- Papers about developing countries in general, or LMICs, when applicable to SSA countries as well

### **Exclusion area**

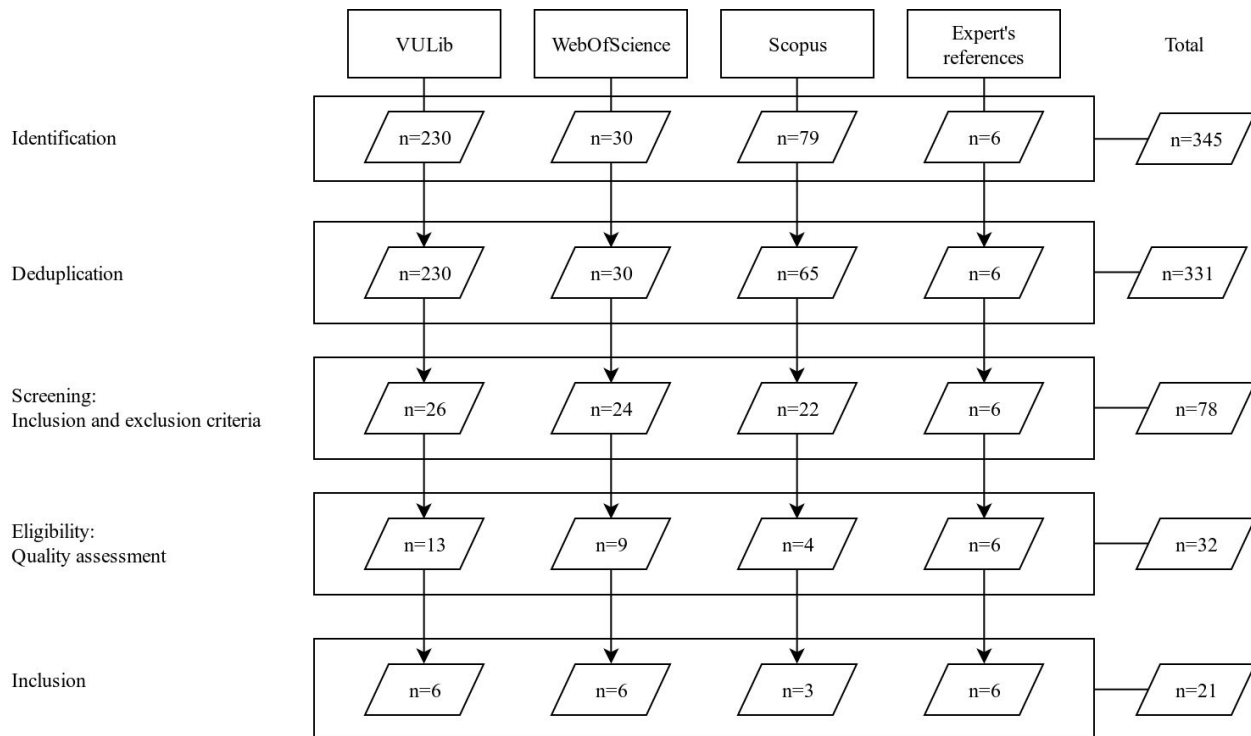
- Papers about specific countries not in Sub-Saharan Africa, such as China, South Africa or Algeria
- Papers not written in English
- Papers not findable or openable
- Conference papers

## **Quality assessment**

Each paper was evaluated based on the following quality assessment questions related to the relevancy to the posed research questions:

1. Does the article cover collection on the scale of Big Data, and/or does it mention AI technologies or methodologies?
2. Does the article mention any actual or potential negative impacts of using Big Data or AI?
3. Does the article mention any practices or policies related to privacy and/or data protection of citizens?

Based on the above questions, we scored each paper on the number of matching topics: irrelevant (0), low (1), medium (2), high (3). We included papers that achieved a score of at least 2 (medium or high).



**Figure 1.** Search process and number of papers per each step and source

## Data collection

We extracted data from each paper for both meta-level information as well as relevant answers to our research question.

### Data extracted as meta-information:

- Source of paper (i.e. the journal it was published in)
- Publication year
- Name of the authors
- Research question or issue

### Data extracted to answer the research question:

- Type of technology, type of data collected
- Nation or country where the study was relevant to (origin country of the data source, not the country of analysis)
- Stated actual or potential negative impacts of the technology or processes
- Practices and policies to protect the data and privacy and citizens

## **Data analysis**

Extracted data was analyzed and categorized, e.g. within the identified actual or potential negative impacts, different subcategories such as faulty prediction or business exploitation were created as columns. The authors split up and reread all papers with regards to the identification of those specific subcategories and mapped each paper to the mentioned sub-categories in a new data analysis spreadsheet (see Appendix).

## **Results**

After creating the data analysis, overviews of these subjects were created. These are shown below in tables 3, 4, 5 and 6. Following the tables are elaborations on the particular data mentioned in the studies. The tables and elaborations help to answer the main research question by providing all the necessary information for the subquestions.

In summary, 17 out of 21 papers discussed 14 types of technologies and data. Moreover, 14 out of 21 papers discussed 15 actual and potential negative impacts of these technologies. Lastly, 9 out of 21 papers mentioned 7 different practices and policies to protect the data and privacy of citizens, while only 4 papers mentioned 8 challenges of practices and policies.

Many papers discussed topics without studying the topic, for instance, the discussion around drones was fairly abundant, but none of the papers read contained a study or experiment around drones. Also, the reader will sometimes find one particular instance of a topic is in regards to an LMIC that is not within SSA, while the paper itself was still included because elsewhere SSA was discussed. It is important to keep this in mind when reviewing the following results.

### **Type of technology and data collected**

The most common type of data used and/or discussed was mobile phone data. Mobile phone data refers to call detail records which contain only information regarding the time and location a person sends or receives a text message or call (Amankwah-Amoah, 2016; Dogo et al., 2019; Mann, 2018; Nalubega & Uwizeyimana, 2019; Pokhriyal & Jacques, 2017; Taylor, 2017; Taylor, 2016; Taylor & Broeders, 2015; The Economist, 2018; Vogel et al., 2015). Both mobile phones and smartphones have great potential for their future use in areas such as agriculture and healthcare alongside satellite imagery (Andersen, 2019). Smartphone data is similar to mobile phone data, with the added bonus of applications (Amankwah-Amoah, 2016; Andersen, 2019; Dogo et al., 2019; Pokhriyal & Jacques, 2017; The Economist, 2018) which for example can help farmers better connect with their market, increase productivity on the farm, as well as track behavior through social media sites (Mann, 2018).

Social media data, such as data from Facebook, has a great number of privacy concerns (Shozi &



Mtsweni, 2017). It can provide the location of people in real-time (Amankwah-Amoah, 2016; Taylor & Broeders, 2015), as well as information on popular beliefs (Mann, 2018).

Digital banking information refers to monetary transactional data (Head et al., 2017), which can be accessed through a biometric identification number for every citizen in India (Taylor & Broeders, 2015). Alongside mobile phone data and smartphone data, digital banking information can be used as a potential evaluation of a person's creditworthiness (Mann, 2018; Nalubega & Uwizeyimana, 2019; The Economist, 2018).

Drones are essentially flying robots and include general robotics (Mialhe, 2018; Taylor, 2017), as well as specific uses of drones to deliver Internet to LMICs (Taylor & Broeders, 2015) or deliver blood to rural areas (Nalubega & Uwizeyimana, 2019).

Health-related data was mostly referring to using mobile phone data to track the movement of sick people in order to better predict and prevent the spread of disease (Hao, 2019; Head et al., 2017; Nalubega & Uwizeyimana, 2019; Vogel et al., 2015) which sometimes involved satellite images as well (Amankwah-Amoah, 2016; Taylor, 2017).

Blockchain is a technology used to address security concerns, such as for the protection of financial information (Dogo et al., 2019; Nalubega & Uwizeyimana, 2019).

Search results are records pulled from people's search history to gather information around their interests and preferences and is particularly useful for marketing to better target customers (Mann, 2018; Taylor & Broeders, 2015).

Satellite images are images produced from satellites (Amankwah-Amoah, 2016; Andersen, 2019; Pokhriyal & Jacques, 2017; Vogel et al., 2015) and alongside mobile-phone data were used to follow general human movement (Taylor, 2017; Taylor, 2016; Taylor & Broeders, 2015). One paper was a study proving that a neural network created from satellite images could estimate the wealth of individuals in small villages (Head et al., 2017).

Food and agricultural data allows farmers to have better stock of their crops to effectively communicate with buyers, keep track of the chains of distribution, and increase their creditworthiness (Mann, 2018; Nalubega & Uwizeyimana, 2019; Pokhriyal & Jacques, 2017).

Algorithms are used to predict and prevent crop disease (Andersen, 2019; Hao, 2019).

Sensor data is used for detecting the space occupation and mobility of humans (Taylor & Broeders, 2015; Dogo et al., 2019; Mann, 2018).

Interviews were a type of data collection tool used to discuss the broad impact of AI (Web Foundation, 2017) or Big Data (Taylor, 2016; Mann, 2018) on LMIC, as well as the potentially missed economic opportunities within Africa.

In general, a wide variety of data types such as search results, sensor data, and biometric information were discussed simply to illustrate the corporate value of data in Africa (Mann, 2018; The Economist, 2018).

Lastly, polls are an example of the misuse of data in elections (Fayoyin & Ngwainmbi, 2014).

| Type of technology and data collected | Study  |
|---------------------------------------|--|
| Drones and robots                     | Miailhe, 2018; Nalubega & Uwizeyimana, 2019; Taylor, 2017; Taylor & Broeders, 2015   |
| Blockchain                            | Dogo et al., 2019; Nalubega & Uwizeyimana, 2019  |
| Search results                        | Mann, 2018; Taylor & Broeders, 2015  |
| Social media data                     | Amankwah-Amoah, 2016; Mann, 2018; Shoji & Mtsweni, 2017; Taylor & Broeders, 2015   |
| Mobile phone data                     | Amankwah-Amoah, 2016; Andersen, 2019; Dogo et al., 2019; Mann, 2018; Nalubega & Uwizeyimana, 2019; Pokhriyal & Jacques, 2017; Taylor, 2017; Taylor, 2016; Taylor & Broeders, The Economist, 2018; Vogel et al., 2015 |
| Smartphone data                       | Amankwah-Amoah, 2016; Andersen, 2019; Dogo et al., 2019; Pokhriyal & Jacques, 2017; Mann, 2018; The Economist, 2018  |
| Satellite images                      | Amankwah-Amoah, 2016; Andersen, 2019; Head et al., 2017; Pokhriyal & Jacques, 2017; Taylor, 2017; Taylor, 2016; Taylor & Broeders, 2015; Vogel et al., 2015  |
| Digital banking information           | Head et al., 2017; Mann, 2018; Nalubega & Uwizeyimana, 2019; Taylor & Broeders, 2015; The Economist, 2018  |
| Food and agricultural data            | Andersen, 2019; Hao, 2019; Mann, 2018; Nalubega & Uwizeyimana, 2019; Pokhriyal & Jacques, 2017   |
| Sensor data                           | Dogo et al., 2019; Mann, 2018; Taylor & Broeders, 2015   |
| Biometric information                 | Mann, 2018; The Economist, 2018  |
| Health-related data                   | Amankwah-Amoah, 2016; Hao, 2019; Head et al., 2017; Nalubega & Uwizeyimana, 2019; Taylor, 2017; Vogel et al., 2015   |
| Interviews                            | Mann, 2018; Taylor, 2016; Web Foundation, 2017   |
| Polls                                 | Fayoyin & Ngwainmbi, 2014  |

**Table 3** Overview type of technology and data collection and corresponding studies

## Actual and potential negative impacts

The table below sheds light on which papers discuss the negative impacts of the technology and data collected. The impact mentioned most was faulty prediction, meaning that by using certain technology or data, inaccurate predictions can be made (Benedikter, 2019; Nalubega & Uwizeyimana, 2019; Taylor & Broeders, 2015). This can include the evaluation of someone's creditworthiness, using data from social media which can lead to discrimination (Mann, 2018) by using parameters such as level of education and income (Andersen, 2019; Taylor, 2017).

Technology and data can also lead to increased inequality, as vulnerable groups such as women can be disproportionately affected (Tomalin & Ullman, 2019; Web Foundation, 2017). Moreover, the data collected is generally not stored in LMICs countries, which also leads to increased inequality since one group has more influence than others (Taylor & Broeders, 2015). As this information is often owned by foreign companies, the power these companies have is reinforced (Mann, 2018; Mialhe, 2018). Consequently, these companies gain access to power more easily, which leads to power being centralized (Taylor & Broeders, 2015).

Concluding that a form of colonization is at play because the power largely is not held by Africans (Mann, 2018; Mialhe, 2018).

People's perceptions, as well as public policies, can change from technology and data (Head et al., 2017; Mialhe, 2018; Taylor, 2017). For example, people may vote differently, thus the level of democracy may decline and corruption can rise (Benedikter, 2019; Fayoyin & Ngwainmbi, 2014; Mialhe, 2018; Web Foundation, 2017).

Another negative impact of these modern technologies may be that they can be used for personal identification (Andersen, 2019; Mann, 2018, The Economist, 2018).

Even in cases where information is removed on the individual level, there are methods to identify an individual as belonging to a specific group (Mann, 2018; Taylor 2017; Taylor 2016). Both types of identification enable surveillance (Andersen, 2019; Mann 2018; Taylor 2017; Taylor 2016). This data could be used for value evasion, which means the added value of technology use in LMICs will be captured by large corporations, including platforms like Google or Facebook (Mann, 2018; Mialhe, 2018). This is also linked to business exploitation, which means companies have commercial motivation for collecting data and exploiting it (Mann, 2018; The Economist, 2018). Exploitation could happen by using the data to shape people's behavior or by dominating new markets (Mann, 2018; Taylor & Broeders, 2015).

A well-known phenomenon is function creep. This refers to the scenario when data collected for a specific purpose is used for other, less well-intended purposes (Taylor, 2016). Also, Fayoyin and Ngwainmbi (2014) stated there is a misuse of data in advocacy and journalism. Another potential negative impact is the risk of fabricated outputs as the output of a machine learning algorithm is often not questioned. Andersen (2019) states that the output is sometimes far from objective.

The implementation of technology could also influence the job market in Africa. Two articles show a concern regarding job availability since technology could be replacing jobs (Knott, 2019; Web Foundation, 2017). This could also be linked to over-reliance on AI by humans and consequently free themselves of a responsibility (Andersen, 2019; Web Foundation, 2017).

Lastly, civilians could be persuaded to use technologies, which happened in Sierra Leone where the government switched to digital payment providers, thus the employees were required to open a bank account (The Economist, 2018).

| <b>Actual and potential negative impacts</b> | <b>Study</b>  |
|--|---|
| Policy influence                             | Head et al., 2017; Mialhe, 2018; Taylor, 2017   |
| Fabricated evidence                          | Andersen, 2019  |
| Business exploitation                        | Mann, 2018; Taylor & Broeders, 2015; The Economist, 2018  |
| Personal identification                      | Andersen, 2019; The Economist, 2018; Mann, 2018   |
| Surveillance                                 | Andersen, 2019; Mann, 2018; Taylor, 2017; Taylor, 2016  |
| Group identification                         | Mann, 2018; Taylor, 2017; Taylor, 2016  |
| Function creep [from good to bad uses]       | Fayoyin & Ngwainmbi, 2014; Taylor, 2016   |
| Faulty prediction                            | Andersen, 2019; Benedikter, 2019; Mann, 2018; Nalubega & Uwizeyimana, 2019; Taylor, 2017; Taylor & Broeders, 2015 |
| Centralization of power                      | Mann, 2018; Mialhe, 2018; Taylor & Broeders, 2015   |
| Persuasion and addiction                     | The Economist, 2018   |
| Increased inequality                         | Mann, 2018; Mialhe, 2018; Taylor & Broeders, 2015; Tomalin & Ullmann, 2019; Web Foundation, 2017                  |
| Over-reliance on AI                          | Andersen, 2019; Web Foundation, 2017  |
| Weakening democracy / increasing corruption  | Benedikter, 2019; Fayoyin & Ngwainmbi, 2014; Mialhe, 2018; Web Foundation, 2017                                   |
| Value evasion (to developed countries)       | Mann, 2018; Mialhe, 2018  |
| Job stability and security                   | Knott, 2019; Web Foundation, 2017   |

**Table 4** Overview of actual and potential negative impacts and corresponding studies

## Practices and policies

Table 5 shows papers that contain information on the practices and policies for protecting the data and privacy of citizens in SSA countries. Anonymization techniques are perused to review social media sites. These include suppression, generalization, aggregation, data swapping, random noise, and synthetic data (Shozi & Mtsweni, 2017). Anonymized call detail records were used for research purposes (Taylor & Broeders, 2015; Vogel et al., 2015). In some papers, anonymized data meant the removal of demographic information (Taylor, 2017).

National data protection laws are implemented in less than 50% of African nations (Shozi & Mtsweni, 2017). The laws differ greatly amongst nations, and there is no one truth around data protection within SSA as a whole.

Bias awareness can be defined as the practice of developers to consider their own potential biases before creating an AI system. This tool is used often within public sector monitoring and evaluation (Nalubega & Uwizeyimana, 2019). Sometimes companies consider their algorithms “bias aware” simply because machine learning algorithms use math, and thus are seen as being without bias from human input (Andersen, 2019). Pokhriyal & Jacques (2017) were aware of biases affecting the results in their study about poverty in Senegal.

Principles for Digital Development are important within the ICT4D community. The seven principles discussed were: design with the user; understand the ecosystem; design for scale; build for sustainability; be data-driven; use open standards, open data, open source, open innovation; and reuse/improve (Andersen, 2019). Similar to these are the FAIR principles, a framework for the collection, use, and reuse of data (van Reisen et al., 2019).

UN Global Pulse, the World Economic Forum (WEF) and the GSMA all play a role in their efforts to change the practices and policies around this data globally. Global Pulse is a data lab based in New York with operations out of Uganda and Indonesia. The GSMA is an organization that represents mobile operators worldwide (Mann, 2018).

| <b>Practices and policies</b>      | <b>Study</b>   |
|------------------------------------|--|
| National data protection laws      | Shozi & Mtsweni, 2017  |
| Anonymization                      | Shozi & Mtsweni, 2017; Taylor, 2017; Taylor & Broeders, 2015; Vogel et al., 2015 |
| Principles for Digital Development | Andersen, 2019; van Reisen et al., 2019  |
| Bias awareness                     | Andersen, 2019; Pokhriyal & Jacques, 2017; Nalubega & Uwizeyimana, 2019          |
| UN Global Pulse                    | Mann, 2018   |
| World Economic Forum               | Mann, 2018   |
| GSMA                               | Mann, 2018   |

**Table 5.** Overview of contemporary practices and policies and corresponding studies

## **Challenges of practices and policies**

Table 6 gives an overview of current challenges related to the practices and policies mentioned in table 5. Responsibility touches upon the problem of ownership of an AI system when multiple parties are involved in the development. Related is the problem of accountability which means it is not always stated who is ultimately accountable for the outcomes of AI systems. Lastly, the policy should include how the explainability of the system is ensured in order to be sure how an AI system comes to its results (Andersen, 2019). Challenges mentioned regarding data protection laws include the lack of enforceability of laws (Taylor, 2016) and the lack of policy coordination

within and between governments (van Reisen et al., 2019). Regarding principles for digital development, the problem of information isolation causes governance models to be not fully inclusive (Dogo et al., 2019). Besides, principles and policies from Western countries could not be copied and implemented because they lack the perspective of African countries (Dogo et al., 2019; van Reisen et al., 2019). Lastly, a challenge regarding the practice of anonymization is that it can be re-identified with the use of Big Data due to the ability to cross-match with non-personal data points in the same data source or combined with other data sources (Taylor, 2016).

| <b>Challenges of practices and policies</b> | <b>Study</b>                               |
|---|--|
| Re-identification (anonymization)           | Taylor, 2016                               |
| Lack of enforceability                      | Taylor, 2016                               |
| Lack of coordination                        | van Reisen et al., 2019                    |
| Importing from Western countries            | Dogo et al., 2019; van Reisen et al., 2019 |
| Information isolation                       | Dogo et al., 2019                          |
| Accountability                              | Andersen, 2019                             |
| Responsibility                              | Andersen, 2019                             |
| Explainability                              | Andersen, 2019                             |

**Table 6.** Overview of the challenges related to practices and policies and corresponding studies

## Discussion

The following discussion was restricted by the limitations of the assignment at hand, forcing the exclusion of further research.

Another limitation is that while AI is a broad field, not many papers covered research on AI systems in Sub-Saharan Africa, thus limiting the scope and possibly the external validity of the research. Even those which did cover AI did not necessarily discuss privacy concerns or data protection of citizens. The papers on Big Data did capture privacy concerns, but whether or not one can extrapolate those issues from Big Data to AI can be debated.

The papers collected for this research cover a wide range of AI techniques and also gather many different types of data. Therefore, the findings of the study cannot be generalized for every type of system using AI. The challenges and dangers identified in these papers are not applicable for every type of technology.

It is hard to make predictions about the negative effects of AI on privacy issues based on the literature review simply because Big Data is not always related to AI algorithms. The practices

and policies addressed in the results section may not be applicable in real-life, because most of the proposed policies are not examined in practice in the papers of this research. Another limitation of the implementation of the proposed policies is the dependency on data protection laws. Data protection laws are implemented in less than 50% of African nations and the lack of policy coordination within and between governments hinders the effectiveness of the proposed practices and policies. However, the challenges of the practices and policies can help to implement AI systems in African nations by taking the predefined problems into account.

## **Conclusion**

Africa is becoming more digital and concerns are growing around the invasion of personal privacy. Data collected and used within AI technology could be used by Western corporations, as well as foreign countries, who are above all interested in the monetary value and potential power. This puts the citizens of SSA at risk since they are likely unaware their data is collected and by whom. The lack of policy within individual nations leaves people vulnerable to data-exploitation and data-colonization.

The hope is with the increased adoption of technology in SSA, policy implementation will follow. Governments within SSA could potentially build upon FAIR principles, Principles for Digital Development, as well as build in privacy and security into the technological design. However, local African citizens should be included in this process to make the principles relevant to what is needed in SSA, since the AI landscape is currently biased towards extra continental forces. Thus, more research into privacy- and context-aware AI in SSA is required in the future.

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